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HEAD OFFICE
3462 Cornett Road
Vancouver, BC
Canada V5M 2H1

SALES TEL 604 435 4111
SALES FAX 604 435 4199
ADMIN TEL 604 435 1386
ADMIN FAX 604 435 1091
WEB www.oppyproduce.com

May 27th, 2002

Andrew Long
Critical Pathfinders
3658 West 27th
Vancouver, BC
V6S 1R1

Dear Andrew:

Please accept this letter as my thanks for the outstanding work you did with our executive and senior management team, earlier this month.

The communications workshops were good learning experiences for the group, and, in addition, they enjoyed the experience immensely. As I mentioned to you, this group is very business focused and it is always difficult to get them to “switch gears” in the middle of business meetings to take an active part in a learning experience. You had no difficulty engaging them into your workshops and in fact, they are still talking about the things they learned.

Thanks once again, Andrew. I will not hesitate to contact you again, should the opportunity arise.

Yours truly

Marjorie Calibaba
Director of Human Resources
The Oppenheimer Group