



Doug Halverson
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February 12, 2002

Re: Critical Pathfinders

In January of 2002 Andrew Long led our division through Critical Pathfinders' "Adventure Playday" program. I was so pleased with the outcome that I offered Andrew this unsolicited standing letter of reference.

Our division needed to accomplish two things:

- The introduction of eight new employees into an existing group of 17.
- The repair of damaged relationships within the division that were keeping people from effectively working together.

After two brief discussions, Andrew put together a "Playday" that focused on our needs.

Of the 25 surveys filled out by staff at the end of the day, none were negative and nearly all were very positive about the day's success in accomplishing these goals. Since our day with Critical Pathfinders, the Adventure Playday games have become reference points in our discussions of how we could improve our group. As the person who took the risk on allocating budget to this event, I feel very well rewarded with the outcome.

Should you wish to talk with me in more detail about our experience with Critical Pathfinders, please call me at the above number.

Yours truly,

A handwritten signature in black ink, appearing to read 'Doug Halverson', with a stylized flourish at the end.